

Initial response to proposals for engagement around moving wards from Lambeth Hospital to Maudsley site: comments provided ahead of JHOSC, 6th February 2020

- 1) Please provide longer notice when Healthwatch is asked to respond to proposals. We received the documents on Tuesday 4th February and have been out of office much of this week.
- 2) Please always be clear in papers to which Healthwatch you are referring. P7 refers to Healthwatch membership of a communications and engagement group established June 2019. We assume this means Healthwatch Lambeth - which is most appropriate, but it is important to be clear. The same applies on p15 as we are not aware of Healthwatch Southwark having been contacted about this matter previously.
- 3) It is not possible to comment fully on the engagement plans until we have seen the consultation documents, to confirm whether they cover all appropriate FAQs and are accessible to the relevant patients/members of the public.
- 4) The list of stakeholders seems thorough; however, please share the list of VCOs for Southwark consultation with Healthwatch Southwark/Community Southwark as we may have further suggestions. Please ensure it is clear that 'service users' includes service users of the current Maudsley site, such as Southwark residents.
- 5) We will be happy to disseminate the consultation via our website and ebulletin.
- 6) We also suggest that engagement plans should set out the scale of each area of engagement: for example, how many service users from which services have been and will be targeted at how many workshops? The document suggests limited capacity at the events – if they fill up quickly, can further events be organised? The Southwark event should be ringfenced for Southwark residents.
- 7) Roundtable discussions are usually productive as long as the questions allow people to raise the issues that matter to them. We would suggest a Q&A session following presentations before table discussions, and the opportunity for *all* participants to submit questions.

Obviously, we recognise the impact of the proposal may be greater for Lambeth residents but our concern is Southwark residents. As such, we will have questions about the proposals (which we hope the consultation documents can answer), including:

- Do any Southwark patients currently receive care on the Lambeth site (for example, when no Maudsley beds happen to be available)?
- We understand capital would be released by sale of the Lambeth site to improve other facilities, but this raises concerns about restrictions to future estate. Could the site be used in future for services that will take pressure off the Maudsley site in other ways? Attention of decisionmakers at all levels is drawn to the fact that the papers indicate achieving a safe, dignified ward environment to be impossible without sale of assets.

- How will the funding gap of approximately £17m be met and will this detract from any Southwark services now or in future?
- Will the development reduce green space on Maudsley site further?
- What are the current pressures on space at the Maudsley site? What other options might there be for using space there?